

	Dedicated interface						AIB ROI Online				AIB ROI Mobile				AIB ROI Internet Business Banking			
	Availability Statistics			Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics		
Date	Uptime (%)	Downtime (%)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)				
01-Apr	100.00%	0.00%	125	457	306	0.01%	100.00%	0.00%	276	100.00%	0.00%	276	87.50%	12.50%				
02-Apr	100.00%	0.00%	134	352	355	0.01%	100.00%	0.00%	216	100.00%	0.00%	216	83.33%	16.67%				
03-Apr	100.00%	0.00%	124	485	258	0.01%	100.00%	0.00%	167	100.00%	0.00%	167	100.00%	0.00%				
04-Apr	100.00%	0.00%	133	434	193	0.00%	100.00%	0.00%	140	100.00%	0.00%	140	100.00%	0.00%				
05-Apr	100.00%	0.00%	128	403	193	0.01%	100.00%	0.00%	149	100.00%	0.00%	149	100.00%	0.00%				
06-Apr	100.00%	0.00%	118	505	213	0.01%	100.00%	0.00%	151	100.00%	0.00%	151	100.00%	0.00%				
07-Apr	100.00%	0.00%	166	410	271	0.01%	100.00%	0.00%	158	100.00%	0.00%	158	100.00%	0.00%				
08-Apr	100.00%	0.00%	120	365	292	0.01%	100.00%	0.00%	304	100.00%	0.00%	304	100.00%	0.00%				
09-Apr	100.00%	0.00%	133	322	213	0.01%	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%				
10-Apr	100.00%	0.00%	136	312	188	0.01%	100.00%	0.00%	180	100.00%	0.00%	180	100.00%	0.00%				
11-Apr	100.00%	0.00%	162	353	206	0.01%	100.00%	0.00%	205	100.00%	0.00%	205	100.00%	0.00%				
12-Apr	100.00%	0.00%	128	323	304	0.01%	100.00%	0.00%	152	100.00%	0.00%	152	100.00%	0.00%				
13-Apr	100.00%	0.00%	125	303	211	0.01%	100.00%	0.00%	168	100.00%	0.00%	168	100.00%	0.00%				
14-Apr	100.00%	0.00%	125	399	212	0.01%	100.00%	0.00%	205	100.00%	0.00%	205	100.00%	0.00%				
15-Apr	100.00%	0.00%	143	470	241	0.01%	100.00%	0.00%	165	97.99%	2.01%	165	100.00%	0.00%				
16-Apr	100.00%	0.00%	123	418	377	0.01%	100.00%	0.00%	233	100.00%	0.00%	233	100.00%	0.00%				
17-Apr	100.00%	0.00%	192	314	233	0.01%	100.00%	0.00%	198	100.00%	0.00%	198	100.00%	0.00%				
18-Apr	100.00%	0.00%	134	392	308	0.01%	100.00%	0.00%	165	100.00%	0.00%	165	100.00%	0.00%				
19-Apr	100.00%	0.00%	143	307	373	0.00%	100.00%	0.00%	179	100.00%	0.00%	179	100.00%	0.00%				
20-Apr	100.00%	0.00%	131	278	234	0.01%	100.00%	0.00%	152	100.00%	0.00%	152	100.00%	0.00%				
21-Apr	100.00%	0.00%	169	246	255	0.01%	100.00%	0.00%	166	100.00%	0.00%	166	100.00%	0.00%				
22-Apr	100.00%	0.00%	244	387	476	0.01%	100.00%	0.00%	175	100.00%	0.00%	175	100.00%	0.00%				
23-Apr	100.00%	0.00%	253	343	540	0.01%	100.00%	0.00%	177	100.00%	0.00%	177	100.00%	0.00%				
24-Apr	100.00%	0.00%	132	710	222	0.01%	100.00%	0.00%	176	100.00%	0.00%	176	95.90%	4.10%				
25-Apr	100.00%	0.00%	140	317	291	0.01%	100.00%	0.00%	170	100.00%	0.00%	170	100.00%	0.00%				
26-Apr	100.00%	0.00%	189	327	296	0.01%	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%				
27-Apr	100.00%	0.00%	130	353	240	0.01%	100.00%	0.00%	151	100.00%	0.00%	151	100.00%	0.00%				
28-Apr	100.00%	0.00%	132	326	321	0.01%	100.00%	0.00%	188	100.00%	0.00%	188	100.00%	0.00%				
29-Apr	100.00%	0.00%	389	321	240	0.01%	100.00%	0.00%	319	98.12%	1.88%	319	100.00%	0.00%				
30-Apr	100.00%	0.00%	121	831	199	0.01%	100.00%	0.00%	198	100.00%	0.00%	198	100.00%	0.00%				
01-May	100.00%	0.00%	117	290	263	0.01%	100.00%	0.00%	178	100.00%	0.00%	178	100.00%	0.00%				
02-May	100.00%	0.00%	127	372	625	0.00%	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%				
03-May	100.00%	0.00%	229	224	237	0.00%	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%				
04-May	100.00%	0.00%	120	239	468	0.00%	100.00%	0.00%	151	100.00%	0.00%	151	100.00%	0.00%				
05-May	100.00%	0.00%	175	345	189	0.01%	100.00%	0.00%	157	100.00%	0.00%	157	100.00%	0.00%				
06-May	100.00%	0.00%	202	287	463	0.01%	100.00%	0.00%	198	100.00%	0.00%	198	100.00%	0.00%				
07-May	100.00%	0.00%	114	303	294	0.01%	100.00%	0.00%	179	100.00%	0.00%	179	100.00%	0.00%				
08-May	100.00%	0.00%	273	309	231	0.01%	100.00%	0.00%	182	100.00%	0.00%	182	100.00%	0.00%				
09-May	100.00%	0.00%	117	364	229	0.00%	100.00%	0.00%	190	100.00%	0.00%	190	100.00%	0.00%				
10-May	100.00%	0.00%	216	266	226	0.00%	100.00%	0.00%	174	100.00%	0.00%	174	100.00%	0.00%				
11-May	100.00%	0.00%	250	253	250	0.01%	100.00%	0.00%	162	100.00%	0.00%	162	100.00%	0.00%				
12-May	100.00%	0.00%	111	326	630	0.01%	100.00%	0.00%	228	100.00%	0.00%	228	100.00%	0.00%				
13-May	100.00%	0.00%	240	377	268	0.01%	100.00%	0.00%	170	100.00%	0.00%	170	100.00%	0.00%				
14-May	100.00%	0.00%	97	420	274	0.05%	100.00%	0.00%	176	100.00%	0.00%	176	100.00%	0.00%				
15-May	100.00%	0.00%	164	302	385	0.05%	100.00%	0.00%	174	100.00%	0.00%	174	100.00%	0.00%				
16-May	100.00%	0.00%	203	324	395	0.02%	100.00%	0.00%	887	100.00%	0.00%	887	100.00%	0.00%				
17-May	100.00%	0.00%	99	345	331	0.01%	100.00%	0.00%	144	100.00%	0.00%	144	100.00%	0.00%				
18-May	100.00%	0.00%	146	318	437	0.05%	100.00%	0.00%	165	100.00%	0.00%	165	100.00%	0.00%				
19-May	100.00%	0.00%	183	331	297	0.06%	97.92%	2.08%	155	100.00%	0.00%	155	100.00%	0.00%				
20-May	100.00%	0.00%	98	368	237	0.07%	100.00%	0.00%	160	100.00%	0.00%	160	100.00%	0.00%				
21-May	100.00%	0.00%	121	419	250	0.04%	100.00%	0.00%	187	100.00%	0.00%	187	100.00%	0.00%				
22-May	100.00%	0.00%	162	433	219	0.00%	100.00%	0.00%	169	100.00%	0.00%	169	100.00%	0.00%				
23-May	100.00%	0.00%	158	333	384	0.02%	100.00%	0.00%	161	100.00%	0.00%	161	100.00%	0.00%				
24-May	100.00%	0.00%	226	421	396	0.01%	100.00%	0.00%	143	100.00%	0.00%	143	100.00%	0.00%				
25-May	100.00%	0.00%	164	444	248	0.05%	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%				
26-May	100.00%	0.00%	121	339	458	0.05%	100.00%	0.00%	210	100.00%	0.00%	210	100.00%	0.00%				
27-May	100.00%	0.00%	171	445	224	0.05%	100.00%	0.00%	185	100.00%	0.00%	185	100.00%	0.00%				
28-May	100.00%	0.00%	175	678	250	0.05%	100.00%	0.00%	167	100.00%	0.00%	167	100.00%	0.00%				
29-May	100.00%	0.00%	173	468	229	0.05%	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%				
30-May	100.00%	0.00%	131	385	224	0.01%	100.00%	0.00%	175	100.00%	0.00%	175	100.00%	0.00%				
31-May	100.00%	0.00%	188	399	243	0.01%	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%				
01-Jun	100.00%	0.00%	143	358	162	0.04%	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%				
02-Jun	100.00%	0.00%	120	368	237	0.04%	100.00%	0.00%	158	100.00%	0.00%	158	100.00%	0.00%				
03-Jun	100.00%	0.00%	86	173	180	0.05%	100.00%	0.00%	144	100.00%	0.00%	144	100.00%	0.00%				
04-Jun	100.00%	0.00%	90	457	391	0.04%	100.00%	0.00%	151	100.00%	0.00%	151	100.00%	0.00%				
05-Jun	100.00%	0.00%	93	196	211	0.04%	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%				
06-Jun	100.00%	0.00%	97	239	355	0.10%	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%				
07-Jun	100.00%	0.00%	123	243	313	0.10%	100.00%	0.00%	114	100.00%	0.00%	114	75.00%	25.00%				
08-Jun	100.00%	0.00%	98	189	205	0.05%	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%				
09-Jun	100.00%	0.00%	97	234	341	0.05%	100.00%	0.00%	139	100.00%	0.00%							

11-Jun	100.00%	0.00%	101	230	308	0.01%	100.00%	0.00%	147	100.00%	0.00%	147	100.00%	0.00%	131
12-Jun	100.00%	0.00%	159	206	305	0.01%	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	136
13-Jun	100.00%	0.00%	106	218	211	0.01%	100.00%	0.00%	145	100.00%	0.00%	145	100.00%	0.00%	141
14-Jun	100.00%	0.00%	107	216	334	0.01%	100.00%	0.00%	126	100.00%	0.00%	126	100.00%	0.00%	114
15-Jun	100.00%	0.00%	109	168	201	0.02%	100.00%	0.00%	133	100.00%	0.00%	133	100.00%	0.00%	117
16-Jun	100.00%	0.00%	102	227	214	0.03%	100.00%	0.00%	159	100.00%	0.00%	159	100.00%	0.00%	124
17-Jun	100.00%	0.00%	104	202	257	0.04%	100.00%	0.00%	149	100.00%	0.00%	149	100.00%	0.00%	123
18-Jun	100.00%	0.00%	101	286	201	0.03%	98.12%	1.88%	162	100.00%	0.00%	162	100.00%	0.00%	127
19-Jun	100.00%	0.00%	103	266	181	0.01%	100.00%	0.00%	156	100.00%	0.00%	156	100.00%	0.00%	131
20-Jun	100.00%	0.00%	106	212	223	0.01%	100.00%	0.00%	165	100.00%	0.00%	165	100.00%	0.00%	128
21-Jun	100.00%	0.00%	106	197	237	0.01%	100.00%	0.00%	123	100.00%	0.00%	123	100.00%	0.00%	111
22-Jun	100.00%	0.00%	99	217	296	0.01%	100.00%	0.00%	135	100.00%	0.00%	135	100.00%	0.00%	115
23-Jun	100.00%	0.00%	143	513	191	0.02%	100.00%	0.00%	174	100.00%	0.00%	174	100.00%	0.00%	125
24-Jun	100.00%	0.00%	104	265	1815	0.01%	98.26%	1.74%	150	100.00%	0.00%	150	100.00%	0.00%	129
25-Jun	100.00%	0.00%	102	296	218	0.01%	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	130
26-Jun	100.00%	0.00%	106	269	153	0.01%	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	136
27-Jun	100.00%	0.00%	104	246	278	0.01%	100.00%	0.00%	175	100.00%	0.00%	175	100.00%	0.00%	129
28-Jun	100.00%	0.00%	104	232	183	0.01%	100.00%	0.00%	119	100.00%	0.00%	119	100.00%	0.00%	113
29-Jun	100.00%	0.00%	103	201	275	0.06%	100.00%	0.00%	126	100.00%	0.00%	126	100.00%	0.00%	117
30-Jun	100.00%	0.00%	110	255	330	0.02%	100.00%	0.00%	200	100.00%	0.00%	200	100.00%	0.00%	129