

Date	Dedicated interface						AIB ROI Online			AIB ROI Mobile			AIB ROI Internet Business Banking		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)			Response (milliseconds)			Response (milliseconds)			Response (milliseconds)
1-Jan	100.00%	0.00%	151	115	N/A	0.01%	100.00%	0.00%	2225	100.00%	0.00%	2225	100.00%	0.00%	2320
2-Jan	100.00%	0.00%	141	116	N/A	0.01%	100.00%	0.00%	2228	100.00%	0.00%	2228	100.00%	0.00%	1360
3-Jan	100.00%	0.00%	146	115	132	0.01%	100.00%	0.00%	2281	100.00%	0.00%	2281	100.00%	0.00%	740
4-Jan	100.00%	0.00%	143	113	188	0.01%	100.00%	0.00%	2381	100.00%	0.00%	2381	100.00%	0.00%	1070
5-Jan	99.58%	0.42%	178	112	205	0.02%	99.58%	0.42%	2404	99.58%	0.42%	2404	100.00%	0.00%	790
6-Jan	100.00%	0.00%	136	113	159	0.00%	100.00%	0.00%	2402	100.00%	0.00%	2402	100.00%	0.00%	610
7-Jan	100.00%	0.00%	167	109	174	0.01%	100.00%	0.00%	2576	100.00%	0.00%	2576	100.00%	0.00%	990
8-Jan	100.00%	0.00%	158	142	N/A	0.02%	100.00%	0.00%	2232	100.00%	0.00%	2232	100.00%	0.00%	960
9-Jan	100.00%	0.00%	165	113	147	0.01%	100.00%	0.00%	2344	100.00%	0.00%	2344	100.00%	0.00%	1720
10-Jan	100.00%	0.00%	158	124	128	0.01%	100.00%	0.00%	2360	100.00%	0.00%	2360	100.00%	0.00%	760
11-Jan	100.00%	0.00%	156	128	161	0.04%	100.00%	0.00%	2362	100.00%	0.00%	2362	100.00%	0.00%	720
12-Jan	100.00%	0.00%	157	125	143	0.02%	100.00%	0.00%	2430	100.00%	0.00%	2430	100.00%	0.00%	860
13-Jan	100.00%	0.00%	156	121	158	0.02%	100.00%	0.00%	2400	100.00%	0.00%	2400	100.00%	0.00%	650
14-Jan	100.00%	0.00%	154	129	175	0.01%	100.00%	0.00%	2683	100.00%	0.00%	2683	100.00%	0.00%	1050
15-Jan	100.00%	0.00%	147	144	191	0.01%	100.00%	0.00%	2272	100.00%	0.00%	2272	100.00%	0.00%	1390
16-Jan	99.92%	0.08%	166	130	131	0.02%	99.92%	0.08%	2284	99.92%	0.08%	2284	100.00%	0.00%	670
17-Jan	100.00%	0.00%	178	122	166	0.04%	100.00%	0.00%	2370	100.00%	0.00%	2370	100.00%	0.00%	950
18-Jan	100.00%	0.00%	172	116	153	0.01%	100.00%	0.00%	2373	100.00%	0.00%	2373	100.00%	0.00%	510
19-Jan	100.00%	0.00%	194	122	146	0.02%	100.00%	0.00%	2412	100.00%	0.00%	2412	100.00%	0.00%	1210
20-Jan	100.00%	0.00%	151	880	148	0.01%	100.00%	0.00%	2488	100.00%	0.00%	2488	100.00%	0.00%	580
21-Jan	100.00%	0.00%	140	139	169	0.01%	100.00%	0.00%	2759	100.00%	0.00%	2759	100.00%	0.00%	770
22-Jan	100.00%	0.00%	135	141	163	0.00%	100.00%	0.00%	2257	100.00%	0.00%	2257	100.00%	0.00%	1410
23-Jan	100.00%	0.00%	155	126	130	0.02%	100.00%	0.00%	2369	100.00%	0.00%	2369	100.00%	0.00%	1190
24-Jan	99.33%	0.67%	154	131	129	0.02%	100.00%	0.00%	2454	100.00%	0.00%	2454	99.33%	0.67%	690
25-Jan	100.00%	0.00%	179	123	157	0.02%	100.00%	0.00%	2448	100.00%	0.00%	2448	100.00%	0.00%	800
26-Jan	100.00%	0.00%	169	124	136	0.03%	100.00%	0.00%	2528	100.00%	0.00%	2528	100.00%	0.00%	800
27-Jan	89.75%	10.25%	158	205	139	0.03%	91.75%	8.25%	2565	89.75%	10.25%	2565	100.00%	0.00%	510
28-Jan	100.00%	0.00%	144	111	168	0.01%	100.00%	0.00%	2847	100.00%	0.00%	2847	100.00%	0.00%	710
29-Jan	100.00%	0.00%	152	114	N/A	0.01%	100.00%	0.00%	2366	100.00%	0.00%	2366	100.00%	0.00%	1360
30-Jan	100.00%	0.00%	165	120	114	0.03%	100.00%	0.00%	2430	100.00%	0.00%	2430	100.00%	0.00%	530
31-Jan	100.00%	0.00%	188	182	129	0.03%	100.00%	0.00%	2527	100.00%	0.00%	2527	100.00%	0.00%	550
1-Feb	100.00%	0.00%	171	129	128	0.04%	100.00%	0.00%	2700	100.00%	0.00%	2700	100.00%	0.00%	870
2-Feb	100.00%	0.00%	196	122	159	0.04%	100.00%	0.00%	2625	100.00%	0.00%	2625	100.00%	0.00%	870
3-Feb	100.00%	0.00%	151	113	128	0.02%	100.00%	0.00%	2631	100.00%	0.00%	2631	100.00%	0.00%	480
4-Feb	100.00%	0.00%	137	105	154	0.00%	100.00%	0.00%	2761	100.00%	0.00%	2761	100.00%	0.00%	1130
5-Feb	100.00%	0.00%	141	107	N/A	0.01%	100.00%	0.00%	2451	100.00%	0.00%	2451	100.00%	0.00%	980
6-Feb	100.00%	0.00%	166	111	139	0.01%	100.00%	0.00%	2424	100.00%	0.00%	2424	100.00%	0.00%	620
7-Feb	100.00%	0.00%	208	115	175	0.04%	100.00%	0.00%	2581	100.00%	0.00%	2581	100.00%	0.00%	610

8-Feb	100.00%	0.00%	168	132	143	0.02%	100.00%	0.00%	2552	100.00%	0.00%	2552	100.00%	0.00%	600
9-Feb	99.99%	0.01%	183	116	153	0.03%	100.00%	0.00%	2721	100.00%	0.00%	2721	100.00%	0.00%	820
10-Feb	100.00%	0.00%	150	117	180	0.00%	100.00%	0.00%	2272	100.00%	0.00%	2272	100.00%	0.00%	680
11-Feb	99.99%	0.01%	144	107	184	0.01%	100.00%	0.00%	2784	100.00%	0.00%	2784	100.00%	0.00%	660
12-Feb	100.00%	0.00%	140	111	N/A	0.01%	100.00%	0.00%	2137	100.00%	0.00%	2137	100.00%	0.00%	780
13-Feb	100.00%	0.00%	144	116	160	0.02%	100.00%	0.00%	2177	100.00%	0.00%	2177	100.00%	0.00%	690
14-Feb	99.99%	0.01%	420	117	150	0.02%	100.00%	0.00%	2298	100.00%	0.00%	2298	100.00%	0.00%	640
15-Feb	100.00%	0.00%	142	118	181	0.01%	100.00%	0.00%	2938	100.00%	0.00%	2938	100.00%	0.00%	910
16-Feb	100.00%	0.00%	154	115	145	0.01%	100.00%	0.00%	3547	100.00%	0.00%	3547	100.00%	0.00%	780
17-Feb	100.00%	0.00%	145	117	173	0.01%	100.00%	0.00%	3406	100.00%	0.00%	3406	100.00%	0.00%	690
18-Feb	100.00%	0.00%	150	124	N/A	0.01%	100.00%	0.00%	3187	100.00%	0.00%	3187	100.00%	0.00%	1850
19-Feb	100.00%	0.00%	154	108	180	0.01%	100.00%	0.00%	2611	100.00%	0.00%	2611	100.00%	0.00%	1290
20-Feb	99.99%	0.01%	153	117	176	0.02%	100.00%	0.00%	3510	100.00%	0.00%	3510	100.00%	0.00%	770
21-Feb	100.00%	0.00%	167	113	159	0.03%	100.00%	0.00%	3291	100.00%	0.00%	3291	100.00%	0.00%	1340
22-Feb	100.00%	0.00%	146	117	137	0.02%	100.00%	0.00%	3625	100.00%	0.00%	3625	100.00%	0.00%	1110
23-Feb	100.00%	0.00%	152	120	111	0.01%	100.00%	0.00%	2341	100.00%	0.00%	2341	100.00%	0.00%	870
24-Feb	95.83%	4.17%	165	115	152	22.60%	100.00%	0.00%	2531	99.17%	0.83%	2531	95.83%	4.17%	470
25-Feb	100.00%	0.00%	146	111	169	0.01%	100.00%	0.00%	2681	100.00%	0.00%	2681	100.00%	0.00%	650
26-Feb	99.99%	0.01%	141	170	165	0.01%	100.00%	0.00%	2116	100.00%	0.00%	2116	100.00%	0.00%	970
27-Feb	100.00%	0.00%	147	126	174	0.02%	100.00%	0.00%	2222	100.00%	0.00%	2222	100.00%	0.00%	910
28-Feb	100.00%	0.00%	141	110	151	0.01%	100.00%	0.00%	2273	100.00%	0.00%	2273	100.00%	0.00%	490
1-Mar	100.00%	0.00%	160	108	172	0.14%	100.00%	0.00%	2362	100.00%	0.00%	2362	100.00%	0.00%	790
2-Mar	100.00%	0.00%	140	109	121	0.11%	100.00%	0.00%	2283	100.00%	0.00%	2283	100.00%	0.00%	1050
3-Mar	99.99%	0.01%	598	160	165	0.12%	100.00%	0.00%	2255	100.00%	0.00%	2255	100.00%	0.00%	520
4-Mar	100.00%	0.00%	136	104	178	0.11%	100.00%	0.00%	2637	100.00%	0.00%	2637	100.00%	0.00%	420
5-Mar	99.99%	0.01%	170	122	N/A	0.19%	100.00%	0.00%	2008	100.00%	0.00%	2008	100.00%	0.00%	1150
6-Mar	100.00%	0.00%	150	113	174	0.21%	100.00%	0.00%	2161	100.00%	0.00%	2161	100.00%	0.00%	1230
7-Mar	100.00%	0.00%	133	119	141	0.17%	100.00%	0.00%	2240	100.00%	0.00%	2240	100.00%	0.00%	590
8-Mar	100.00%	0.00%	172	111	135	0.27%	100.00%	0.00%	2184	100.00%	0.00%	2184	100.00%	0.00%	430
9-Mar	99.99%	0.01%	241	116	174	0.13%	100.00%	0.00%	2157	100.00%	0.00%	2157	100.00%	0.00%	650
10-Mar	100.00%	0.00%	145	119	167	0.10%	100.00%	0.00%	2232	100.00%	0.00%	2232	100.00%	0.00%	670
11-Mar	100.00%	0.00%	1649	117	N/A	0.15%	100.00%	0.00%	2541	100.00%	0.00%	2541	100.00%	0.00%	1390
12-Mar	99.99%	0.01%	145	104	171	0.10%	100.00%	0.00%	2210	100.00%	0.00%	2210	100.00%	0.00%	560
13-Mar	99.98%	0.02%	264	110	147	0.16%	100.00%	0.00%	2178	100.00%	0.00%	2178	100.00%	0.00%	720
14-Mar	100.00%	0.00%	168	107	143	0.17%	100.00%	0.00%	2207	100.00%	0.00%	2207	100.00%	0.00%	380
15-Mar	99.92%	0.08%	713	115	125	0.15%	100.00%	0.00%	2321	99.92%	0.82%	2321	100.00%	0.00%	690
16-Mar	100.00%	0.00%	165	572	141	0.17%	100.00%	0.00%	2364	100.00%	0.00%	2364	100.00%	0.00%	770
17-Mar	99.99%	0.01%	170	120	139	0.13%	100.00%	0.00%	2422	100.00%	0.00%	2422	100.00%	0.00%	460
18-Mar	100.00%	0.00%	136	261	160	0.11%	100.00%	0.00%	2069	100.00%	0.00%	2069	100.00%	0.00%	960
19-Mar	100.00%	0.00%	156	127	191	0.12%	100.00%	0.00%	1710	100.00%	0.00%	1710	100.00%	0.00%	510
20-Mar	100.00%	0.00%	203	110	152	0.15%	100.00%	0.00%	2303	100.00%	0.00%	2303	100.00%	0.00%	560
21-Mar	100.00%	0.00%	261	112	151	0.25%	100.00%	0.00%	2331	100.00%	0.00%	2331	100.00%	0.00%	810
22-Mar	99.08%	0.92%	176	122	137	0.19%	99.08%	0.92%	2259	99.83%	0.17%	2259	100.00%	0.00%	690
23-Mar	100.00%	0.00%	162	125	152	0.14%	100.00%	0.00%	2376	100.00%	0.00%	2376	100.00%	0.00%	830
24-Mar	100.00%	0.00%	231	111	181	0.15%	100.00%	0.00%	2438	100.00%	0.00%	2438	100.00%	0.00%	600
25-Mar	100.00%	0.00%	144	108	264	0.13%	100.00%	0.00%	2513	100.00%	0.00%	2513	100.00%	0.00%	1560
26-Mar	100.00%	0.00%	424	110	156	0.12%	100.00%	0.00%	2121	100.00%	0.00%	2121	100.00%	0.00%	1740
27-Mar	100.00%	0.00%	190	108	163	0.11%	100.00%	0.00%	2234	100.00%	0.00%	2234	100.00%	0.00%	540
28-Mar	100.00%	0.00%	145	110	154	0.15%	100.00%	0.00%	2296	100.00%	0.00%	2296	100.00%	0.00%	660

29-Mar	100.00%	0.00%	214	105	143	0.13%	100.00%	0.00%	3902	100.00%	0.00%	3902	100.00%	0.00%	480
30-Mar	99.99%	0.01%	332	113	143	0.17%	100.00%	0.00%	2327	100.00%	0.00%	2327	100.00%	0.00%	680
31-Mar	100.00%	0.00%	139	101	134	0.10%	100.00%	0.00%	2321	100.00%	0.00%	2321	100.00%	0.00%	540