MyMortgage Web App

Your application on your phone and online



https://mymortgage.aib.ie



Welcome to MyMortgage

MyMortgage makes it easy to apply for a mortgage. Everything you need is on your phone or online.

Here's what you can do:



Use it on your phone, tablet or desktop.



See what's next with your application.



Download the documents you need.



Upload the documents we need.



Message us.

Getting Started

Here's the link to MyMortgage: https://mymortgage.aib.ie

We'll also send you a text to show you where to find MyMortgage on our website.

An easier way to manage your mortgage application is the MyMortgage tool which you'll find on our website under Mortgages.

Registering

Go to the MyMortgage homepage here https://mymortgage.aib.ie



If more than one person on the application is using MyMortgage, you both have to log in or register with your own details. Never share your login details with anyone, even if it's with another person who has applied with you, as they can access your bank accounts.

If you are <u>not</u> a customer with us please follow the below steps

- 1. Choose 'Register Now'.
- 2. Read the 'Legal Stuff' and click accept that you are happy to proceed.
- 3. Enter your details and choose a password.
- 4. Confirm your phone number and email address.

AIB
Existing customer
Enter Registration number or Email
Log in
New to AIB?
Register now
Trouble logging in? Terms Help

- First name				
Last name				
Personal email addr	ess			
Country	Personal m	abile		
+353				
Business email addr	ess			
Country	Business m	obile		
+353 ~				
Date of birth				
Day	Month	~]	Year	
Choose a password				
			<	0
Repeat password				
			<	න
	2000-000	_		
	Register			
	Cancel			

- 5. Enter your Mortgage Reference Number to get your application. You can get this from your Homes Advisor or the other applicant. If you have Approval in Principle, it is the first set of digits before the '/' in your letter.
- 6. 'Continue' to see your application in MyMortgage.

If you are a customer with us please follow the below steps

- 1. Use your AIB Registration Number and Personal Access Code from Phone and Internet Banking.
- 2. If you don't have a Registration Number and Personal Access Code use your email and password.





- Enter your Mortgage Reference Number. You can get this from your Homes Advisor or the other applicant. If you have Approval in Principle it is the first set of digits before the '/' in your letter.
- 4. 'Continue' to see your application in MyMortgage.

You're in!



After your first login, you will see a welcome screen. Swipe to the other pages that show you how MyMortgage works.

See where you are

You can see what stage you are at, such as:

- 1. My Checklist
- 2. Approval in Principle
- 3. My Documents
- 4. Property & Solicitor Details
- 5. Final Steps
- 6. Drawdown



These displays are just a sample of how it looks.

My Checklist

This will give you a list of documents we need to see as part of your application.

2) Alb		Tasks Documents Messages Logout
Mortgage Reference Number 1500029272	Here are the documents we need to progress your application.	Daniel Saoirse
A MyMortgage Access Each applicant can access this application using their own log in. <u>Read more</u>	The important tasks to start with	Payslips Please send us your 3 most recent original payslips
1 My Checklist	Ø Payslips	Maximum file size 10MB: Supported file typed .ndfangipegipg.(PDF if possible)
2 Approval in Principle	Bank Statements	 We may bundle these for you into one document. If you take a photo of the document with a phone/tablet, make sure it's clear and lined up on your screen. This will help speed up your document verification.
3 My Documents	Employment Detail Summary	
4 Property & Solicitor Details	Salary Certificate	Daniel Payslip March 2024.pdf
5 Final Steps	Your other tasks	
6 Drawdown	Separation Agreement	
Have you applied more recently? Update to your latest application with your never mortgage reference number	Savings not in your own name	
We'll get back to you between Monday - Friday, 09.00 - 17.00		

Approval in Principle

When we have given you your Approval in Principle you can download it here.



My Documents

This is where you will see what we need, which are also in your Approval in Principle letter.

Tasks	← My Documents
Mortgage Reference Number 1500029272	Here are the documents we need to progress your application.
発 MyMortgage Access Each applicant can access this application using their own log in. <u>Read more</u>	The important tasks to start with
Approval in Principle	Bank statements with other banks
My Documents	⊘ Payslips
Property & Solicitor Details	⊘ Your Salary
Final Steps	Your other tasks
	Source of Savings
Have you applied more recently? Update to your latest application with your newer mortgage reference number	Savings not in your own name
We'll get back to you between Monday - Friday, 09.00 - 17.00	\oslash Loans with other banks
Tasks Documents Message	Tarks Documents Messar

Documents

The Documents section is a safe place for all files we have sent you and the files you have uploaded.



You can download any of these documents or templates to your device.

Uploading your Documents

- Click Add Documents button at the bottom of the screen
- Select the files from your phone or take a photo of the document you need. You can upload more than one document at a time.
- When you are uploading bank statements from another bank you will see an option to add your current and savings account statements automatically. We can automatically link to other Irish banks, banks in the UK and Revolut.
- You will need to read and accept our terms and conditions to use the automatic option.
- You can still upload documents manually if you want to.
- Each of you will have a tab where you can upload your own documents.

Dave	ivia	Dave Olivia	a
you have accounts with a bank of an us, we need to see original ar atements for the last 6 months for rrent and saving accounts.	other count or all	If you have accounts with a bank oth than us, we need to see original acco statements for the last 6 months for current and saving accounts.	ier our all
Automatically	~	Add your statements	
Manually We don't need any credit card detail now. We need a PDF for every bank account you hold. If it's from online, fine. We need to see your name, adc and account number. If any of your bank accounts are held with us, you don't need to send thes AIB documents. • Please make sure that you only upload documents that are in y name, relevant to your applicat and that don't relate to a third Maximm file size 10MB. • Supported file types: pdf. ngn j.jpeg.,jpg. (PDF, if possible, not password protected). • We may bundle these for you in one document and save them i "Documents' instead.	s for that's tress d e our ton party.	Automatically You can easily connect to current and saving accounts with most banks in Ireland and the UK. If you cread the terms and conditions. If you can be the terms and conditions and the terms and terms	
Vini a priore/table; make sub- clear and lined up on your scree This will help speed up your document verification. Add documents	en.		

You can also drag and drop on desktop.

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2 Ac Cloud Drive		M1 Assignment submissio	n form			
4 Pr Green		Pages Document - 712 K Tags Add Tags Created Wednesday 31 Modified Wednesday 31	3 October 2018 at 18:28 October 2018 at 18:30	Drag and d	lrop your files here	
5 Fir Options		Last opened Wednesday 31	October 2018 at 18:30 Cancel Open			
6 Drawdown	Separation Agreement					
Have you applied more recently? Update to your latest application with your newer mortgage reference number	Savings not in your own nar	me				
We'll get back to you between Monday - Friday, 09.00 - 17.00						

- Please only upload documents that are in your name, relevant to your application and don't relate to a third party.
- If you need to, you can delete a file.
- After you upload and send documents, the file name will show in the 'My Uploaded Docs' section.

Property & Solicitor Details

Message us in MyMortgage with details about your property and your solicitor.



Final Steps

Final Steps will unlock once we send you the Letter of Offer. You will see a green tick to the left side once you've completed a task.

	Final Steps			Tasks	
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ur tasks			은 MyM Each app their own	l ortgage Access ilicant can access this applica n log in. <u>Read more</u>	tion using
Valuat	ion Report			roval in Principle	
Direct	Debit Mandate		2 _☉ ^{My [}	Documents	
Life Co	over		3 Prop	perty & Solicitor Detail	S
Home	Insurance		4 Fina	l Steps	
Funds	Upfront			Congratulations	
Add A	dditional Document	s	•		2
sks for yo	our Solicitor		,		
Solicit	ors Undertaking				
			Hav Upo your	ve you applied more rece date to your latest application newer mortgage reference r	with with number
			W	'e'll get back to you betw onday - Friday, 09.00 - 1	/een 7.00
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Drawdown

If you are taking your mortgage in stages, MyMortgage shows you each part payment and how much is left.







We're here to answer your questions

We're here to help. You can use Messages to ask us a question.



A red dot indicates unread message(s). When there's a new message in MyMortgage, we'll let you know by texting you.

Forgotten Registration Number or Personal Access Code

- 1. If you are using your AIB Registration Number and PAC (Personal Access Code) and you are having trouble logging in, select 'Trouble logging in'.
- 2. A screen will display with instructions and a phone number you will need to call.
- 3. We will give you your Registration Number.

Log in or Register	Existing customer	Are you an AIB customer with access to Phone & Internet Banking? If you have AB Phone & Internet Banking you must use your existing Registration number and Personal Access Operating (PAQ) to log in. If you foregot your Registration number, plants contact 0819.724.724 to speak to a customer service advisor for assistance.
If you are registered for our AIB Phone & Internet Banking service, you can use your Registration number and Personal Access Code (PAC) to log in to MyMortgage.	Log in New to AIB?	If you don't have AIB Phone & Internet Banking, you can alternatively register with your email and password to log in.
If not, please register. Log in or Register	Register now	speak to a customer service advisor for assistance.
	10798 1900	

Forgotten Email or Password

- 1. If you are using your email address and password to log in and you forgot your email address, select 'Trouble logging in?'
- 2. A screen will display with instructions and a phone number you will need to call.
- 3. Choose 'Mortgages' when you call us.
- 4. We will give you the email address you use to log in.





Forgotten Email or Password (continued)

- 1. If you are using your email address and password to log in and you forgot your password, enter your email address and select 'Login'.
- 2. Click the 'Forgot your password?' link.
- 3. Enter your email address and select 'Next'.
- 4. A screen will display with instructions and a phone number you need to call.
- 5. Choose 'Mortgages'.
- 6. We will confirm your details and send you a one-time code to enter into the box on the screen.



Allied Irish Banks, p.l.c. is an authorised agent and servicer of AIB Mortgage Bank u.c. in relation to origination and servicing of mortgage loans and mortgages. Allied Irish Banks, p.l.c. is regulated by the Central Bank of Ireland. AIB Mortgage Bank u.c. are regulated by the Central Bank of Ireland.